

A photograph of two men in a server room. The man on the left is wearing a grey sweater and light-colored pants. The man on the right is wearing a light blue shirt and dark pants, holding a laptop and pointing towards the server racks. The server racks are filled with blue lights.

ProSource
we clean the cloud.

Cleaning Services Overview

Data Center Cleaning Capabilities

Delivering Expertise and Customized Solutions



- Over 30 years of experience cleaning mission-critical data center environments.
- Recognized for achieving the Cleaning Institute Management Standard (CIMS) certification through ISSA - the worldwide cleaning industry association.
- Utilize advanced techniques to ensure cleanliness, safety, and operational efficiency.
- OSHA-compliant staff using eco-friendly products and state-of-the-art equipment.
- Focus on reliability, scalability, and responsiveness to meet evolving needs.

Site Evaluation and Workloading Process

Optimizing Resources for Efficiency and Compliance



- Detailed site evaluations to assess layouts, requirements, and priorities.
- Comprehensive site surveys to determine scope, staffing, and supply needs.
- Workloading based on industry standards for resource allocation.
- Ensures consistency, cost-effectiveness, and contract compliance.

Implementation Process

Structured Planning for Seamless Service Start-Up



- Kickoff meeting to confirm scope, schedules, and compliance requirements.
- Final site surveys, staffing, and OSHA-compliant training programs.
- Development of Communication Escalation Plans, Hazard Assessments, and Emergency Action Plans.
- Submission of equipment, chemicals, and SDS sheets for approval.
- Readiness checks, site walkthroughs, and schedule alignment for seamless start.

Quality Assurance Process

Ensuring Consistency, Compliance, and Continuous Improvement



- Routine inspections, performance audits, and compliance checks.
- Weekly audits by site supervisors and oversight by Quality Assurance Managers.
- Monthly satisfaction surveys and KPI tracking for performance evaluation.
- Continuous improvement initiatives to address challenges and maintain satisfaction.

Communication and KPIs

Clear Communication and Measurable Performance



- Dedicated Account Managers, Regional Managers, and Quality Assurance Managers.
- Single point of contact for all locations with regular updates and performance reviews.
- KPIs track compliance, safety performance, issue resolution, and satisfaction.
- Continuous monitoring and reporting to ensure accountability and improvement.

Renewal Process

Evaluating Performance and Planning for Future Success



- Quarterly reviews for performance, compliance, and satisfaction assessments.
- Annual reviews to evaluate performance, recommend adjustments, and update contracts.
- Transparent reports summarizing achievements, improvements, and recommendations.
- Seamless implementation of adjustments to maintain service excellence.

Contact Us

Let us help you create a cleaner, safer, and efficient environment



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